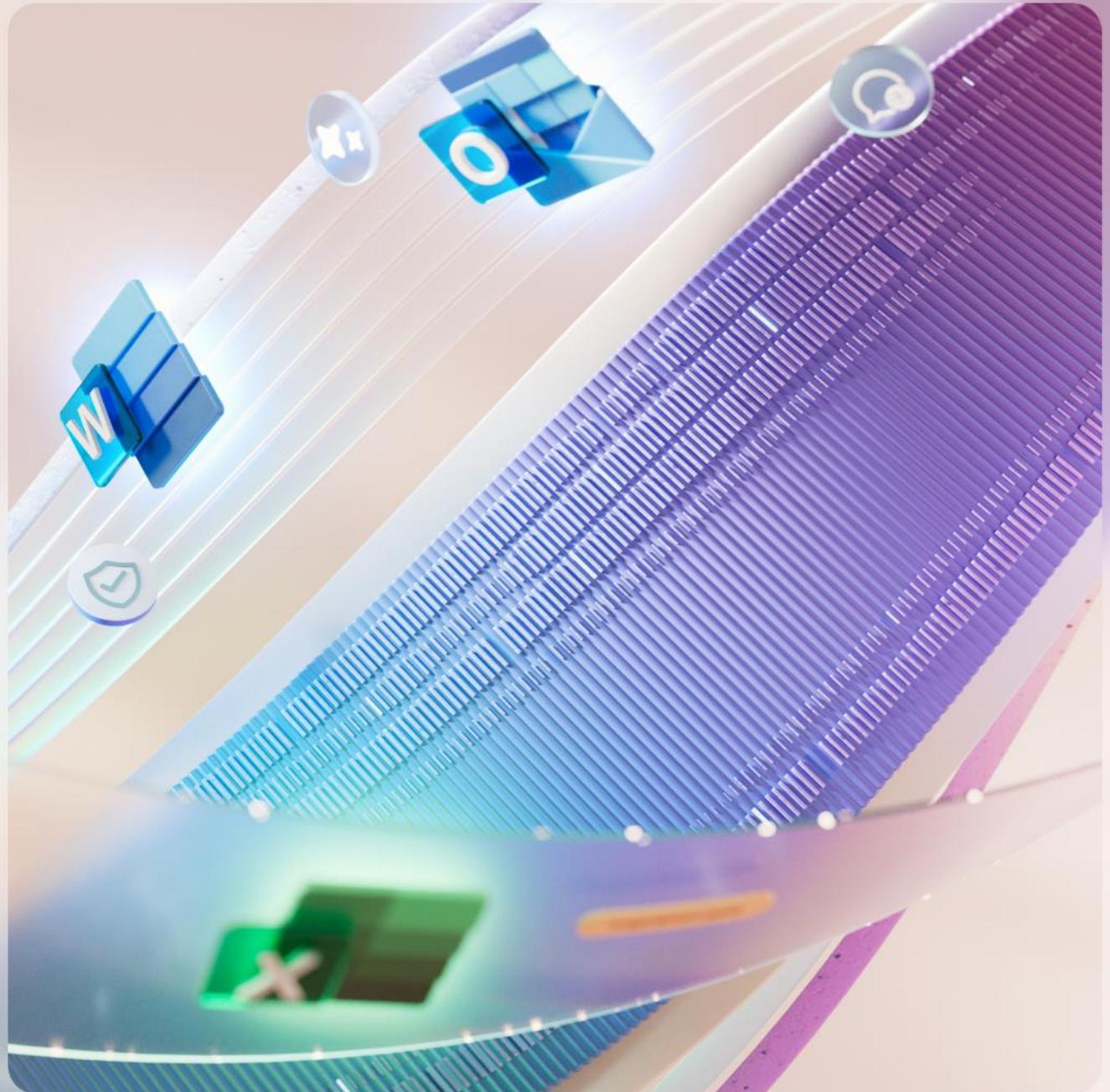




Accelerate AI transformation with Microsoft 365 Copilot

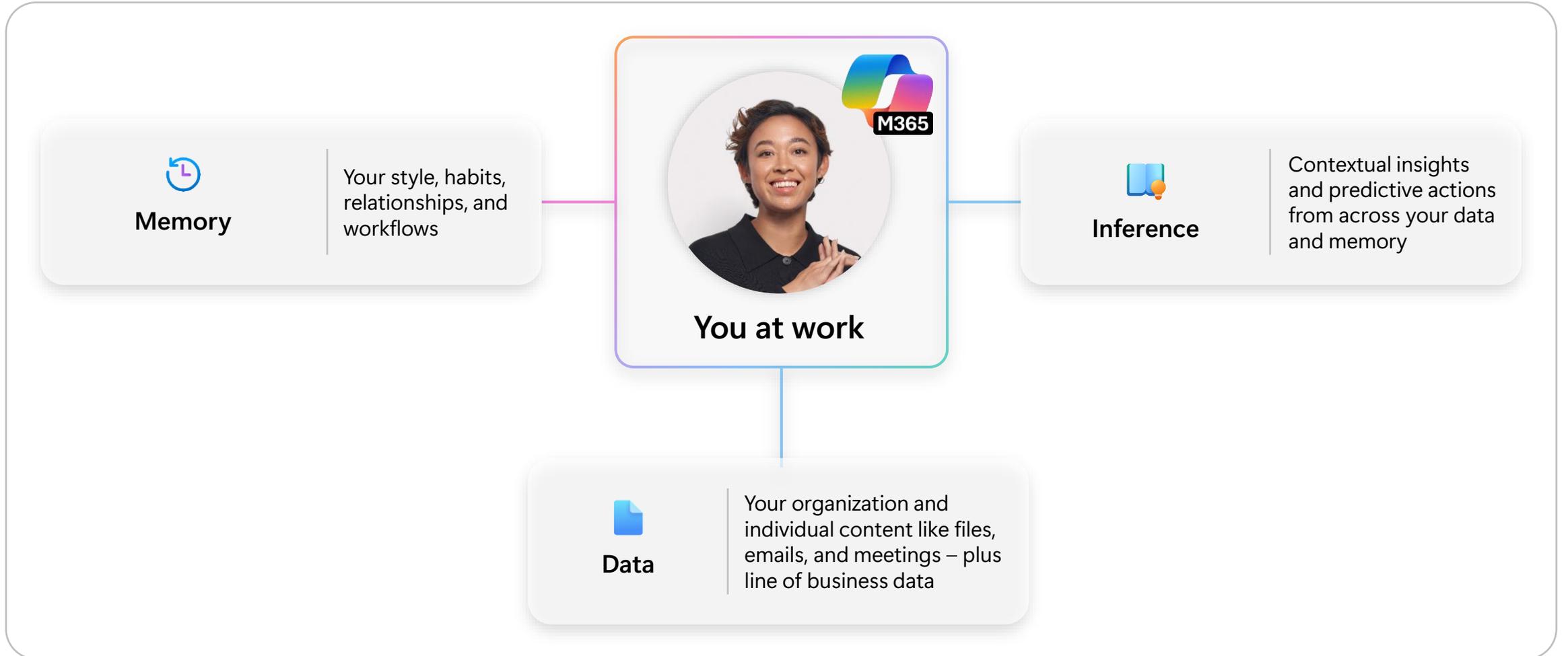
Natalya Matassova
Sr AI Workforce Specialist,
Microsoft Central Europe





AI Built for Work

Work IQ



Microsoft 365 Copilot Innovation Areas

1

Personal and team productivity

Built into the tools you rely on every day, Copilot understands your goals, anticipates next steps, and acts proactively—helping you and your team turn intent into results.

2

Business process

Grounded in your organization's context with Work IQ, Copilot puts AI to work—automating, augmenting, and transforming business processes—multiplying your impact at scale.

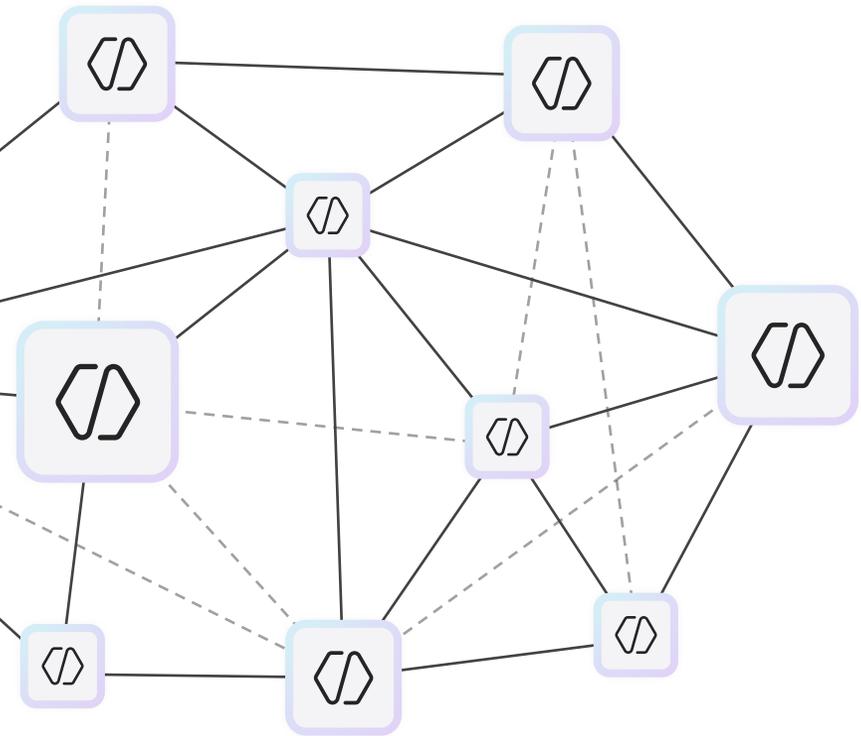
3

Enterprise ready AI

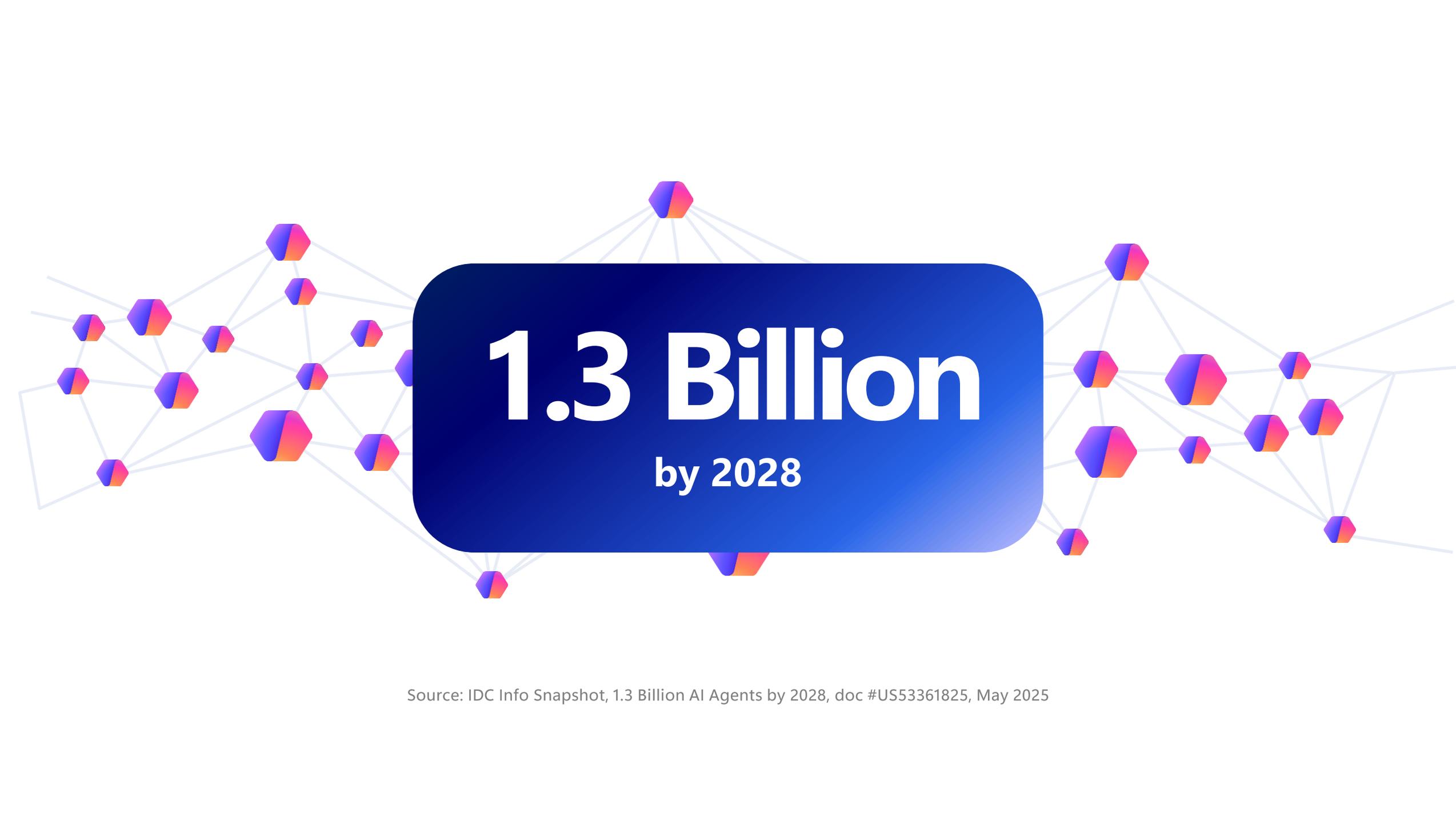
Built with enterprise-grade security, compliance, and manageability, Copilot protects what matters most while empowering your business to innovate confidently.

Copilot

Agents



Copilot Control System



1.3 Billion
by 2028

Source: IDC Info Snapshot, 1.3 Billion AI Agents by 2028, doc #US53361825, May 2025

Microsoft Agents

Automate tasks with pre-built agents by Microsoft that are designed for work



Researcher

Advanced reasoning
[Generally available](#)



Analyst

Advanced reasoning
[Generally available](#)



Surveys

End-to-end survey mgmt.
[Generally Available](#)



Interpreter

Multi-lingual translation
[Generally available](#)



Facilitator

Teams meeting moderation
[Generally available](#)



Knowledge

Content mgmt. & organization
[Public preview](#)



Channels

AI teammate
[Public preview](#)



Project Manager

Automate project mgmt.
[Public preview](#)



Communities

Community mgmt.
[Public preview](#)



Workforce Insights

Organizational insights
[Frontier Program](#)



Word

Document creation
and iteration
[Frontier Program](#)



Excel

Data visualizations
and insights
[Frontier Program](#)



PowerPoint

Build and iterate on
presentations
[Frontier Program](#)



People

Colleague connector &
collaboration planner
[Frontier Program](#)

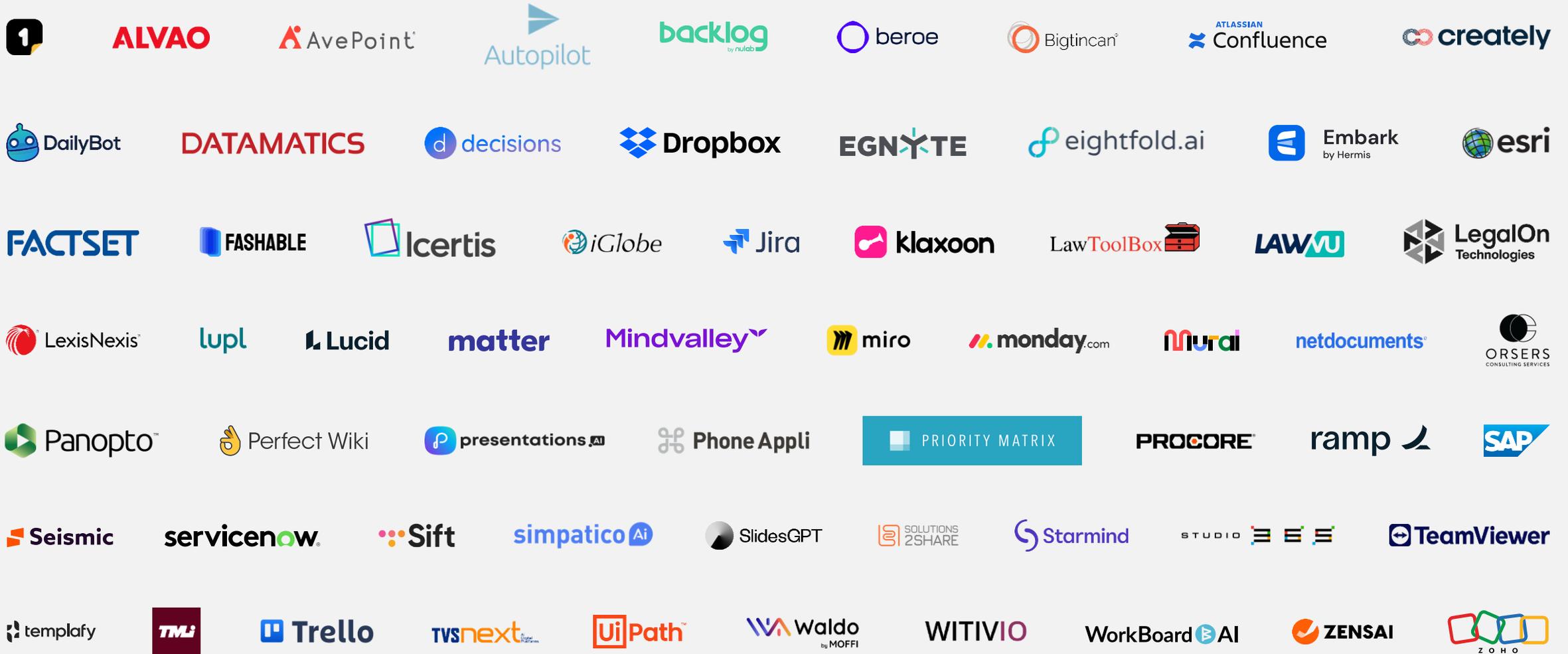


Learning

Curated AI skill building
resources
[Frontier Program](#)

Gain agent best practices at our AI Agent Hub [AI agents – Microsoft Adoption](#)

Trusted third party agents available today



Early access



Microsoft Agent 365

The control plane for agents

The best way to manage agents
is to extend infrastructure
you use for managing users.

The best way to manage agents
is to extend infrastructure
you use for managing users.

Get proactive
overviews of your day



Copilot
Chat

Bridge your
knowledge sources



Copilot
connectors

Prepare for
a customer meeting



Researcher

Start your workday
hands-free



Voice in
Copilot mobile

Interpret multilingual
conversations in real time



Interpreter



Where Copilot wows

Never take meeting
notes again



Facilitator

Automate reminders
and tasks



Workflows

Quickly
find content



Copilot Search

Jumpstart
document drafting



Agent Mode
in Word

Quickly onboard onto
new roles or projects



Notebooks

Microsoft Agents

Automate tasks with pre-built agents by Microsoft that are designed for work



Researcher

Advanced reasoning
[Generally available](#)



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Workforce Insights

Organizational insights
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Word

Document creation and iteration
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Build and iterate on presentations
[Frontier Program](#)



People

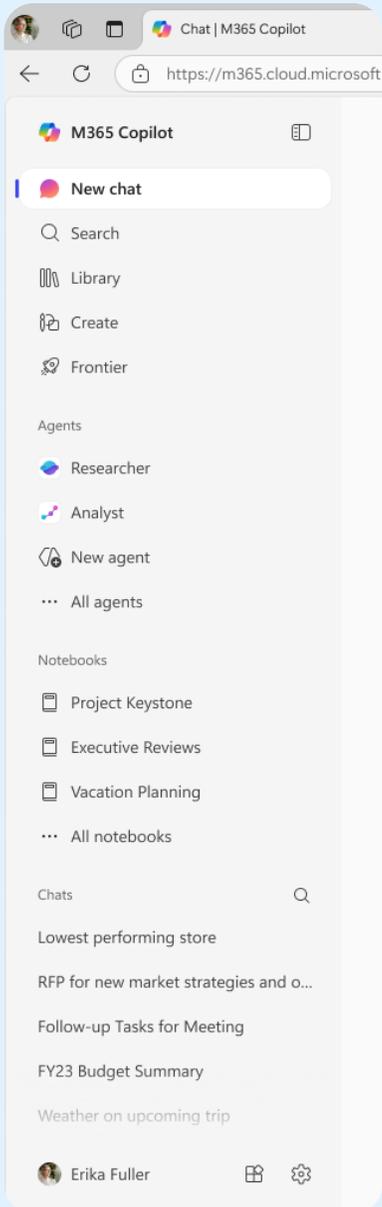
Colleague connector & collaboration planner
[Frontier Program](#)



Learning

Curated AI skill building resources
[Frontier Program](#)

Gain agent best practices at our AI Agent Hub [AI agents – Microsoft Adoption](#)



Microsoft 365 Copilot: AI Built for work

Chat

Secure AI chat with the latest models available and Work IQ intelligence layer.

Search

AI search enhanced by Work IQ for fast and relevant results.

Agents

A broad ecosystem of pre-built agents available in the Agent Store and build your own agents in Copilot Studio.

Create

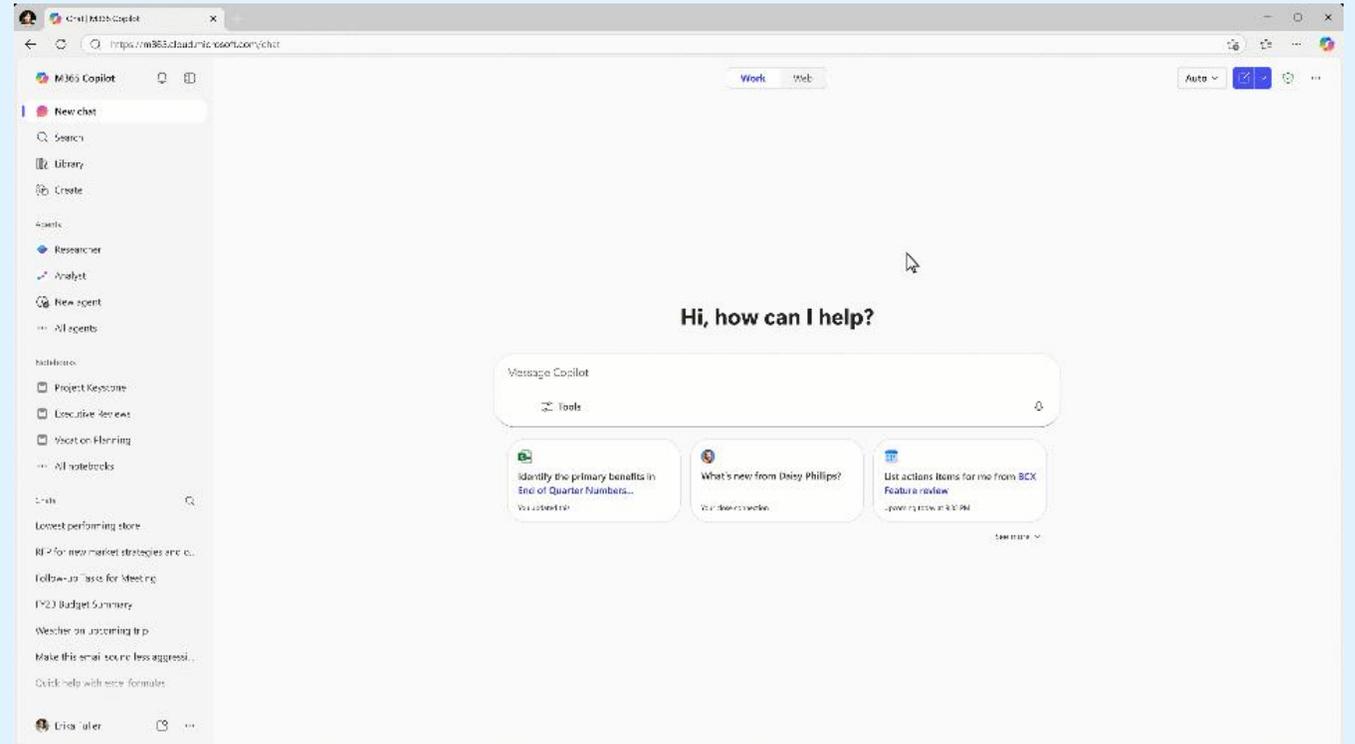
AI-generated images, posters, banners, videos, and more that are aligned to your organization's brand identity.

Notebooks

Copilot is grounded in your project's diverse content types to provide targeted responses and engaging audio overviews.

Chat

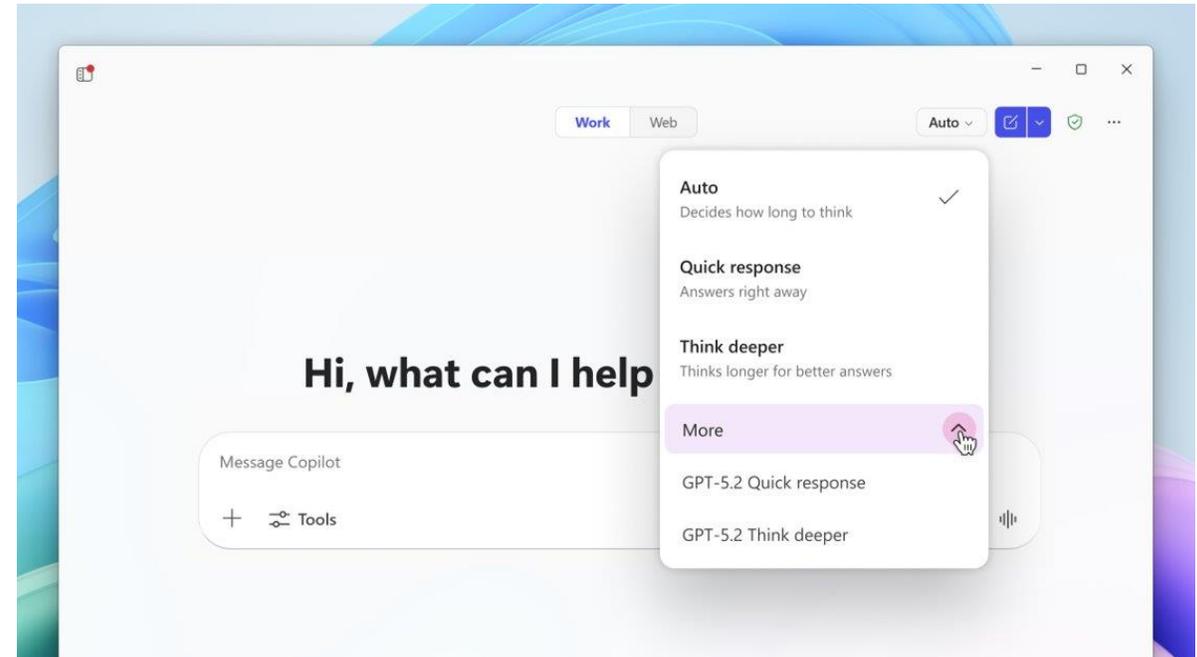
Secure AI chat powered by the latest models available and Work IQ intelligence layer.



Copilot Chat powered by GPT-5.2

Smarter and more useful for both work and learning

- **GPT-5.2 Instant** – an efficient model for everyday writing, translation, and skill-building.
- **GPT-5.2 Thinking** – supports complex problems and strategic insights.
- In M365 Copilot, GPT-5.2 connects to **Work IQ** to unlock insights, market research, and strategic planning, reasoning across meetings, emails, and documents.
- Accessible in the **model selector** in both Copilot Chat and Copilot Studio.

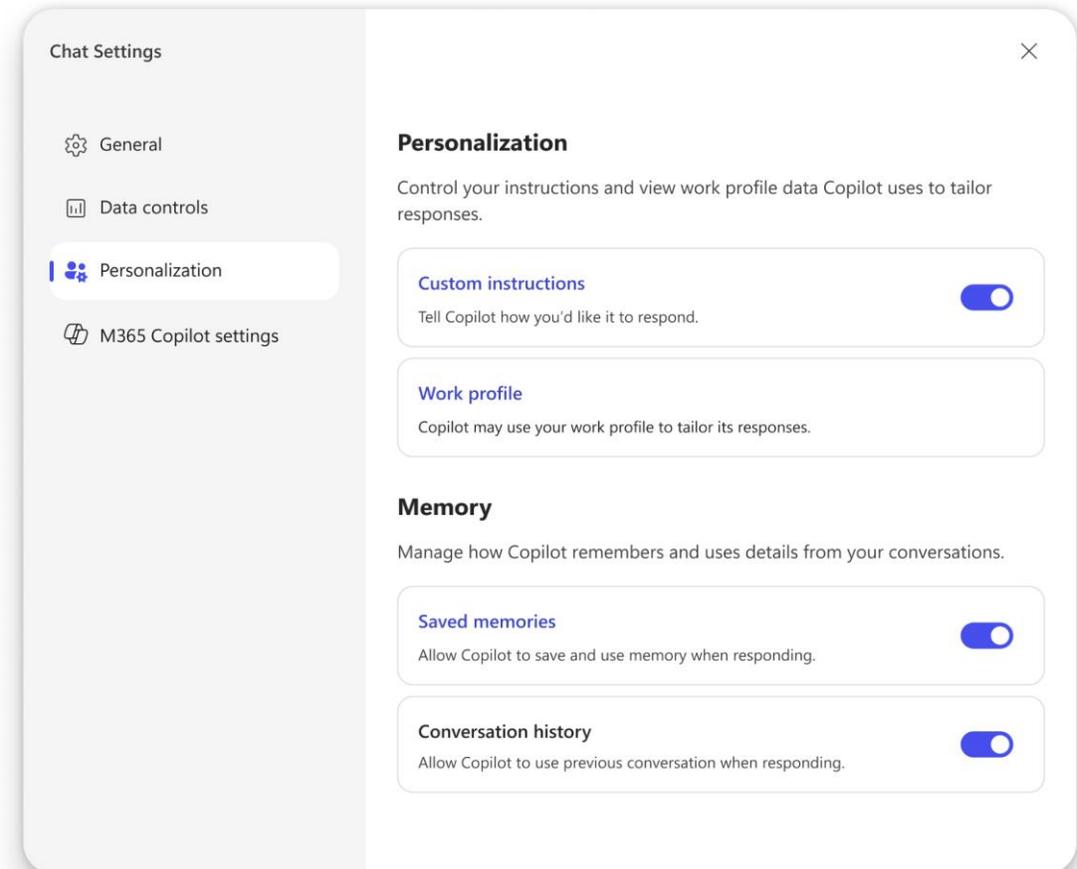


Enterprise data protection and optimized for work

Memory and personalization

Tailored responses that understand your preferences

- **Copilot uses your chat history** to provide relevant and contextual responses.¹
- **Leverages Work IQ** (emails, chats, meetings, and other Microsoft 365 data) to personalize your experience.²
- **Microsoft agents** can tap into Copilot memory to deliver responses tailored to you.²



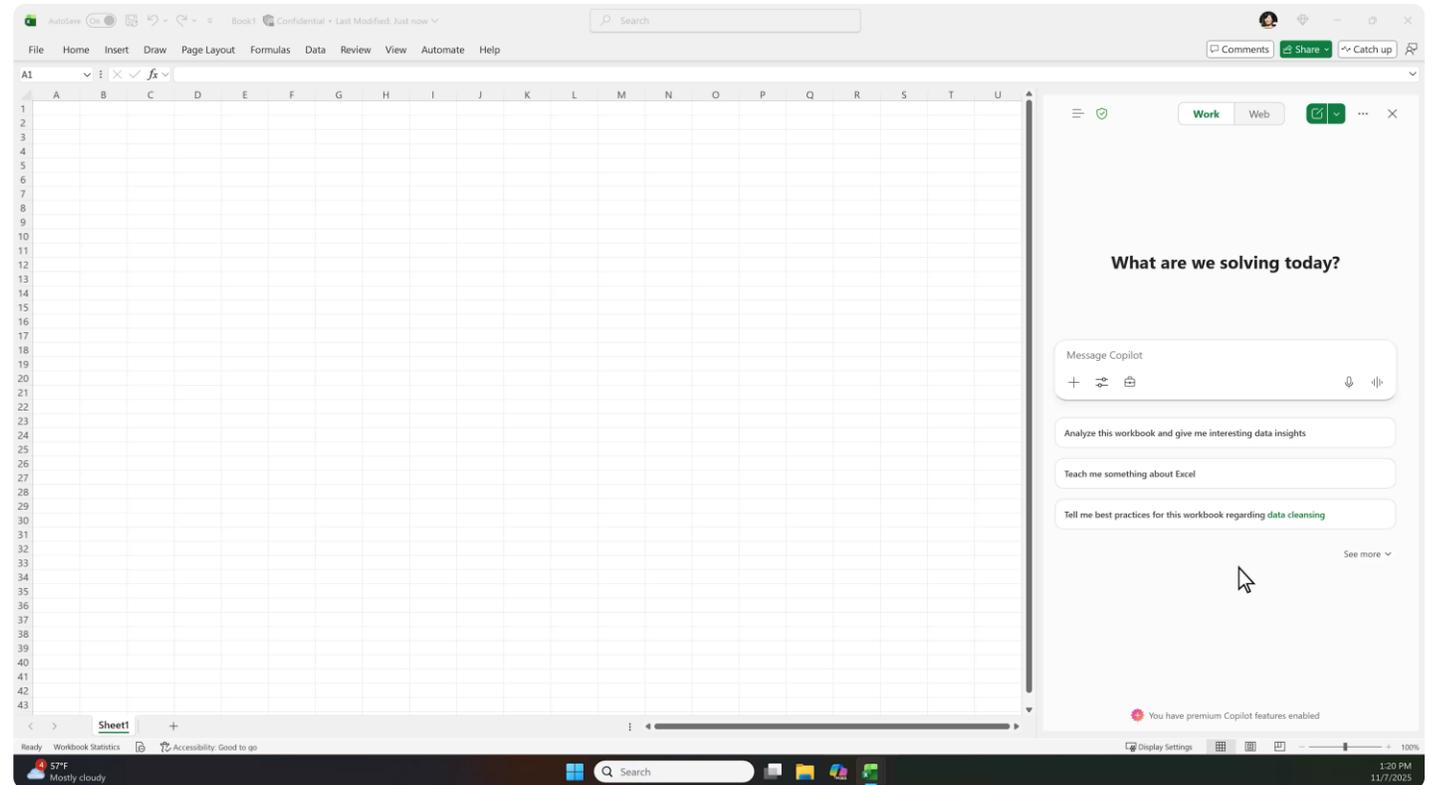
¹Rollout start Nov 2025

²Rollout start Dec 2025

Agent Mode in Excel

Copilot builds and edits spreadsheets directly in the grid

- **Integrated with Excel:** Generate formulas, tables, and charts directly in the grid, with support for Web and Windows.
- **Grounded in trusted sources:** Use web search for external context or work with existing workbooks.
- **Transparency and control:** Choose between **OpenAI** and **Claude** models and build confidently with verified outputs and explanations.

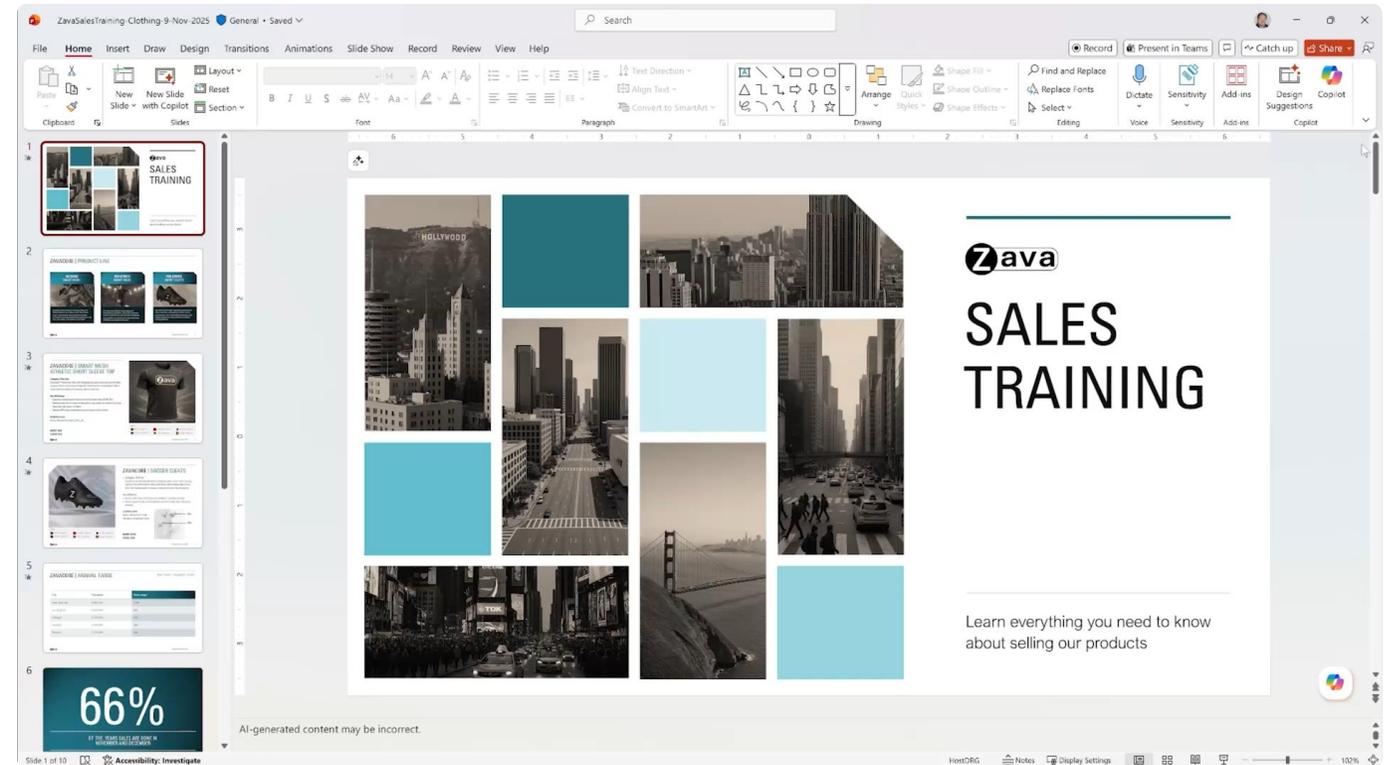


Rollout start to Frontier Program Sep 2025
Rollout start worldwide Q4 2025

Agent Mode in PowerPoint

Copilot edits, updates, and polishes your presentation for you

- **Integrated with PowerPoint:** Rewrite slides, polish layouts, format text, and iterate on content with Copilot.
- **Grounded in trusted sources:** Keep your presentation accurate and current by pulling details from the web and Work IQ.
- **Transparency and control:** Edits are reviewable and preserve your deck's formatting, structure, and branding



Every company is on a journey to become a frontier firm

You are here

Phase 1

Human with assistant



Every employee has an AI assistant that helps them work better and faster

Phase 2

Human-led agents



Agents join teams as "digital colleagues," taking on specific tasks at human direction

Phase 3

Human-led, agent operated



Humans set direction and agents run entire business processes and workflows, checking in as needed

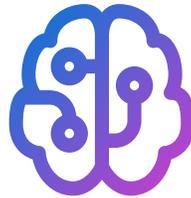
Preparing for the future of AI

1



Are your leaders engaged and employees ready?

2



Do you have a culture of learning and the right skills?

3



Can you measure business value and continuously improve?

Tools to support your AI journey

Copilot Success Kit

Business Leaders



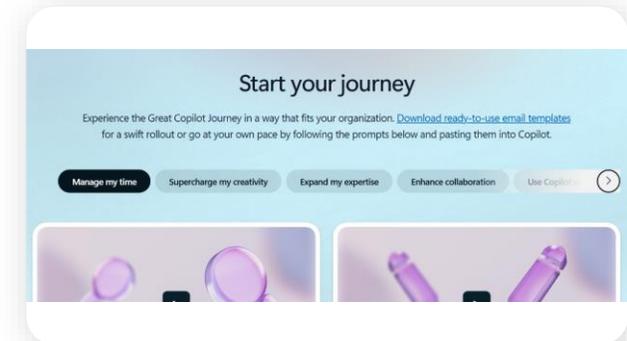
[Scenario Library](#)

CIOs & IT Leaders



[CIO Playbook](#)

End users and Decision Makers



[The Great Microsoft 365 Copilot Journey](#)

aka.ms/CopilotAdoptionHub

Thank you





Natalya Matassova

Helping Organisations
Accelerate Secure Cloud Mig...

